1. **Verify that the top frame is level: left-to-right, front-to-rear. If lift is not level, level before proceeding.**
2. After leveling, lower the lift to service position then raise to home position. If cable wrap is good, shimming is not required.
3. If shimming is needed, lower the lift enough to gain access for service.
4. Secure lift and projector - it is preferred to remove the projector from lift.
5. Loosen (2) 3/8-16 bolts from the pillow block. The correct pillow block to shim is on the side opposite of the poor cable wrap.
6. Remove the front bolt only and put 3/8” flat washer between pillow block and frame. Replace front bolt – do not tighten completely.
7. Remove rear bolt and place 3/8” flat washer between pillow block and frame. Replace hbolt and tighten both bolts.
8. Check that the assembly is square - proper alignment of gears, slot sensor and wheel.
9. Reinstall projector – lower lift and check that the lower frame is level. Cycle unit a few times.

Call Dave Rule at 303-412-0399 during service with any questions.