

Shipping & Terms

For standard price list equipment, allow 30 days from receipt of signed Order Confirmation for shipping via ground FOB: Arvada, Colorado. For custom, non-price list items, allow a minimum of 90 days for shipment upon design approval. Rush orders are subject to a service charge.

Credit

Prior to credit approval, terms are C.O.D. or prepay. Terms are extended based upon approved credit. For non-price list custom applications, 50% down payment is required prior to engineering drawings. All international orders are to be prepaid in U.S. dollars.

Return and Restocking

Return of items for repair, warranty or credit must have a Return Material Authorization (RMA) number issued by Display Devices in order to be accepted. Units are to be returned freight prepaid with the RMA number clearly marked on the package and packing slip. Units will not be accepted without an RMA number. Except for warranty repair, no product will be accepted for return after 60 days from the date of shipment. There will be a 20% restocking fee on all standard items returned for credit. All products returned must be in a condition of 'resale'. Display Devices reserves the right to inspect all merchandise. Credit will be issued to the dealer's account and must be redeemed within six months of issuance. All returns must be shipped via pre-paid freight. Display Devices will refuse any shipment returned freight collect. Custom and made-to-order items are nonreturnable. Made-to-order items include all ceiling closure systems (OPT1, OPT3, OPT4, OPT5, OPT11, etc.) and cable prewire (OPT11). Custom and made-to-order items that are in the production phase cannot be canceled and are subject to full product fees.

Warranty

For one year Display Devices, Inc. will repair or replace, at our option, any products defective in materials or craftsmanship. Display Devices, Inc. will not be responsible for any damage to or destruction of other equipment consequential to our equipment failure. Defective products must be given Return Authorization and are to be returned to the factory prepaid. Any damage incurred in shipment not in original packaging shall be the responsibility of the owner. Warranty repairs will be returned to the owner prepaid.

Projectors and flat panels are not included. Prices and specifications are subject to change and effective May 2006.