

About Us...

Display Devices designs and manufactures support products for a variety of audio-visual applications. We employ 40+ people with skills in engineering, system engineering, programming, metal working, electrical / mechanical assembly, sales and administration.

A complete line of lifts, mounts and enclosures for projectors and flat panel displays is offered to AV Dealers worldwide. New for 2010 is the groundbreaking line of UltraBright LED backlit monitors, the brightest on Earth. We also manufacture wall plates, rack panels and unique connectors. Display Devices provides OEM manufacturing to some of the most respected companies in the AV marketplace. Our products are in boardrooms, theme parks, home theaters and various commercial and governmental installations worldwide.

Our staffs' expertise in electronics, motion control and manufacturing led to the development of AV products that move – DDI Camera Pan/Tilt Heads, lifts, rotating wall and ceiling mounts for projectors and flat panel displays.

Our in-house engineering and manufacturing capabilities place Display Devices in the unique position of being able to provide custom product solutions to the AV market.

Shipping

Shipping is via ground FOB: Arvada, Colorado, USA.

Credit Terms

Prior to credit approval, terms are prepay. Terms are extended based upon approved credit. For non-price list custom applications, 50% down payment is required prior to engineering drawings. All international orders are to be prepaid in U.S. dollars.

Return and Restocking

Return of items for repair, warranty or credit must have a Return Material Authorization (RMA) number issued by Display Devices in order to be accepted. Units are to be returned freight prepaid with the RMA number clearly marked on the package and packing slip. Units will not be accepted without an RMA number. Except for warranty repair, no product will be accepted for return after 60 days from the date of shipment. There will be a 20% restocking fee on all standard items returned for credit. All products returned must be in a condition of 'resale'. Display Devices reserves the right to inspect all merchandise. Credit will be issued to the dealer's account and must be redeemed within six months of issuance. All returns must be shipped via pre-paid freight. Display Devices will refuse any shipment returned freight collect. Custom and made-to-order items are nonreturnable. Custom and made-to-order items that are in the production phase cannot be cancelled and are subject to full product fees. Made-to-order items include all ceiling closure systems (OPT1, OPT3, OPT4, OPT5, OPT11, etc.).

Warranty

For one year Display Devices, Inc. will repair or replace, at our option, any products defective in materials or craftsmanship. Display Devices, Inc. will not be responsible for any damage to or destruction of other equipment consequential to our equipment failure. Defective products must be given Return Authorization and are to be returned to the factory prepaid. Any damage incurred in shipment not in original packaging shall be the responsibility of the owner. Warranty repairs will be returned to the owner via prepaid ground freight.

Projectors, flat panels, cameras, etc. shown in catalog are not included with products.

Prices and specifications are subject to change - effective March 2010.